

## Policy for Care of Patient Who is Violent or At Risk for Physical Violence



### New Policy will go live July 21, 2021

MHS has a ZERO tolerance policy for violence in the workplace. This policy aims to keep patients and colleagues safe if a threat of violence occurs.

Implement policy when patient meets criteria for two levels of violence:

**Moderate Risk of Violence:** Patient expresses physical violence toward staff but is low risk of causing harm and/or de-escalation techniques are easily implemented (e.g. altered mental status or limited physical capacity for violence).

**High Risk of Violence:** Patient expresses physical violence toward staff with credible threats of aggression, is reasonably expected to become physically violent, and would be able to cause serious harm to staff.

### Highlights from Policy for Nursing

- Identify patient at moderate or high risk for violence & validate risk level with leader
- Complete Post Workplace Violence Huddle Checklist to ensure correct process is followed
- Hang door sign upon initiation
- Enter *Violence Precautions order*
  - Order will modify diet to include plastic/paper, no sharps/plate/lid
- Evaluate & remove safety risks from care environment
- Initiate *IPOC Risk for Other-directed Violence*



Door sign

Notify security 8-2000 and include level of response required:

Level 1= 1 person

Level 2= multiple security responders

### Call to Action:

1. Complete CBL to learn more
2. Review Policy
3. Questions? Contact Nurse Manager